

## ACACIA ENERGY PRIVACY POLICY

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Acacia Energy  
PO Box 721440  
Houston, TX 77272

### Our Policy

Except as otherwise provided in this Policy, Acacia Energy does not collect personally identifiable information from individuals unless they provide it to us voluntarily and knowingly. We only collect personal information for specific purposes such as responding to requests for information or to provide services. We will not sell or provide your information to unaffiliated companies for commercial purposes unrelated to the business of Acacia Energy. In some instances, we may use this information to inform you of goods and services that may be of interest to you. Except as provided herein, Acacia Energy will not disclose any information about you to unaffiliated companies or organizations without your consent, unless:

- required by law;
- we believe it necessary to respond to an inquiry or provide you with a service which you have requested;
- to implement our terms of service;
- to protect the rights, property or personal safety of another Acacia Energy user, any member of the public or Acacia Energy.

Acacia Energy and its affiliates recognize the trust you place in us when you give us personal information. In order to operate the Web site or deliver a service we may sometimes share your personal information with a service partner under strict conditions. We will not otherwise disclose your personal information to other companies without your explicit consent. Acacia Energy reserves the right to change Web site Privacy Policies at any time, and will immediately post the updated information on its Web site. You are not required to register or provide information to us in order to view much of our site. To obtain services from Acacia Energy or subscribe to certain portions of our Web site you may be asked for personal information. We use your information to personalize your Web experience or to provide the services you requested.

### Access to Your Information

If at any time you want to know exactly what personal information we hold about you or wish to change personal information that is inaccurate or out of date, please contact us at [customerservice@nowpowertexas.com](mailto:customerservice@nowpowertexas.com)

## Security

Acacia Energy will endeavor to take all steps deemed reasonable by Acacia Energy to keep secure any information we hold about you, and to keep this information accurate and up-to-date. Your information is stored on secure servers that are protected in controlled facilities. We require our employees and data processors to respect the confidentiality of any personal information held by Acacia Energy. Unfortunately, no data can be guaranteed to be 100% secure, so we cannot give an absolute assurance that the information you provide to us will be secure at all times. Acacia Energy will not be held responsible for events arising from unauthorized access to your personal information.

Acacia Energy may use overseas facilities to process or back-up information. As a result, we transfer and store your personal information in our overseas facilities. However, this does not change any of our commitments to safeguard your privacy.

## Viruses

Acacia Energy uses appropriate commercially available anti-virus software to ensure that this Web site does not contain or carry viruses. However, due to the rapidly developing nature of viruses and the Internet we strongly recommend that you employ similar anti-virus software when accessing the Acacia Energy Web site. Acacia Energy makes no warranty that the Web site or email correspondence is free from such viruses.

## Cookies and Other Information

Like many companies, we may from time to time use "cookie" technology on our Web site. "Cookies" are small text files a Web site can use to recognize repeat users, facilitate the user's ongoing access to and use of the site and to track usage behavior of, for example, the Web pages you visit. Our Web site may automatically collect Cookies and other information, such as, but not limited to, your domain name and Internet protocol address, and compile aggregate data for statistical purposes to improve our content and services and administer our Web site.

## Privacy Protection for Children Using the Internet

Our Web site contains energy-related information that may be of educational interest to children. Acacia Energy does not seek to gather personal information online from or about children under the age of 13. Acacia Energy encourages all children and young teens to always seek consent from their parents before providing any information about themselves or their household to ANYONE on the Internet.